



Our Ref: #4041624

Mr. Marcus Crudden
Director, Water
Essential Services Commission
Level 37, 2 Lonsdale Street
MELBOURNE VIC 3000

4 September 2015

By email transmission: marcus.crudden@esc.vic.gov.au
water@esc.vic.gov.au

Dear Marcus

GMW Price Review 2016 (Water Plan 4) Submission

I am pleased to provide you with GMW's submission to the Price Review 2016 for approval by the Essential Services Commission (ESC), as per the Water Charge (Infrastructure) Rules 2010 (WCIR) and the Australian Competition and Consumer Commission's (ACCC) pricing principles.

In our submission GMW has also provided details in relation to pricing of its groundwater and non-infrastructure related miscellaneous services, which make up a small percentage of our overall revenue to be assessed against the Water Industry Regulatory Order (WIRO).

Supporting this submission are:

- Financial model template
- Information explaining our customer consultation process consistent with the requirements of the ACCC's pricing principles and the WCIR
- Information explaining GMW's service standards and targets
- Information on any new prices GMW proposed
- Evidence demonstrating the extent to which GMW has consulted with customers regarding tariff and pricing changes.
- Information regarding anticipated customer impacts resulting from revised prices and actions, if any, to address these impacts.
- Evidence that GMW has provided information to its customers explaining its pricing strategy and consulted effectively on developing that pricing strategy to provide reasonable price stability.
- Other information as required by the ESC.

This submission covers a wide range of issues and, continuing our regular dialogue with you and your team, we would welcome the opportunity to present this submission and provide any further information that would assist your review.

Should you have any questions or require anything further, please do not hesitate to contact me on (03) 5826 3585.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Carmine Piantedosi', written in a cursive style.

Carmine Piantedosi
Manager Regulation and Pricing