



Flo Energy Australia Pty Ltd – Gas retail licence application

Submissions received through Engage Victoria

1. **Date submitted:** 8 November 2024

Submission written by: Sarah North (Victorian consumer)

Postcode.
3144

What are your views on Flo Energy Australia Pty Ltd's gas retail licence application?

I'm happy for them to be granted a licence if it mean that we can have gas cheaper to our homes.

Do you think Flo Energy Australia Pty Ltd being granted a gas retail licence will benefit the long-term interest of Victorian consumers?

Yes

Please specify

[No comment made]

Do you have any views on Flo Energy Australia Pty Ltd's ability to comply with its regulatory obligations?

No, I have faith that Flo Energy will comply with all necessary regulations.

Do you think having Flo Energy Australia Pty Ltd as a new gas retailer in the market will create greater competition?

Yes

Why do you think Flo Energy Australia Pty Ltd will affect the level of competition in the market?

The more retailers, the more competition and a proven desire to attract new customers through cheaper prices.

Please elaborate by providing context.

[No comment made]

What effect on gas pricing do you think Flo Energy Australia Pty Ltd's entry will have?

Prices will be cheaper

Please specify

[No comment made]

Is there anything else you think we should consider as we assess Flo Energy Australia Pty Ltd's gas retail licence application?

Please grant more licenses to gas retailers. Gas is here to stay and it needs to remain affordable.

Please select the option that applies to your submission.

I agree to my submission (other than the information I have identified as confidential or commercially sensitive (if relevant)), and my name being published.

2. Date submitted: 10 November 2024

Submission written by: [Redacted for privacy] (Victorian consumer)

Postcode

3135

What are your views on Flo Energy Australia Pty Ltd's gas retail licence application?

There are vague marketing-style statements provided, but I am unclear how this applicant will provide new benefit Victorians, if any. Will some profits go back to the community? Will they avoid buying gas sourced from environmentally destructive practices (fracking, seismic blasting, etc)? Anything else tangible? Or are they just another player trying to maximise profit extracted from consumers?

Do you think Flo Energy Australia Pty Ltd being granted a gas retail licence will benefit the long-term interest of Victorian consumers?

No

Please specify

[No comment made]

Do you have any views on Flo Energy Australia Pty Ltd's ability to comply with its regulatory obligations?

[No comment made]

Do you think having Flo Energy Australia Pty Ltd as a new gas retailer in the market will create greater competition?

Other

Why do you think Flo Energy Australia Pty Ltd will affect the level of competition in the market?

[No comment made]

Please elaborate by providing context.

I need more information.

What effect on gas pricing do you think Flo Energy Australia Pty Ltd's entry will have?

Unsure

Please specify

[No comment made]

Is there anything else you think we should consider as we assess Flo Energy Australia Pty Ltd's gas retail licence application?

The market is already crowded with retailers with the only goal of corporate profit for overseas companies. If this retailer is no different, then there is no benefit to Victorians. I want Victoria to insist that new retailers have a large, tangible and committed benefit to consumers and our environment.

Please select the option that applies to your submission.

I agree to my submission (other than the information I have identified as confidential or commercially sensitive (if relevant)) being published, but please do not publish my name.

3. Date submitted: 20 November 2024

Submission written by: *[Redacted for privacy]* (Victorian consumer)

Postcode

3752

What are your views on Flo Energy Australia Pty Ltd's gas retail licence application?

[No comment made]

Do you think Flo Energy Australia Pty Ltd being granted a gas retail licence will benefit the long-term interest of Victorian consumers?

Yes

Please specify

[No comment made]

Do you have any views on Flo Energy Australia Pty Ltd's ability to comply with its regulatory obligations?

[No comment made]

Do you think having Flo Energy Australia Pty Ltd as a new gas retailer in the market will create greater competition?

Yes

Why do you think Flo Energy Australia Pty Ltd will affect the level of competition in the market?

[No comment made]

Please elaborate by providing context.

[No comment made]

What effect on gas pricing do you think Flo Energy Australia Pty Ltd's entry will have?

Prices will be cheaper

Please specify

[No comment made]

Is there anything else you think we should consider as we assess Flo Energy Australia Pty Ltd's gas retail licence application?

[No comment made]

Please select the option that applies to your submission.

I agree to my submission (other than the information I have identified as confidential or commercially sensitive (if relevant)) being published, but please do not publish my name.