

Question relating to proposed changes to decommissioning guidance and decommissioning and disposal record-keeping requirements

1. Do you have any feedback on the proposed decommissioning guidance for water heating and space heating and cooling activities? Do you consider the guidance to be practical and achievable? If not, why?

Smart User agrees with the guidance.

2. Do you have suggestions for alternative steps installers should be taking to decommission water heating and/or space heating and cooling products?

NA

3. Do you have feedback on the proposed geo-tagged photograph records that accredited persons must collect and maintain to evidence the decommissioning of water heating and/or space heating and cooling products? Do you consider the requirements to be practical and achievable? If not, why?

Smart User agrees with the requirements.

4. Do you have suggestions for alternative or additional forms of records that could be provided to verify the decommissioning of water heating and/or space heating and cooling products?

NA

5. Do you have feedback on the proposed removal of proposed records that accredited persons must collect to evidence the disposal of water heating and/or space heating and cooling products in compliance with the EP Act and its regulations? Questions relating to proposed record-keeping requirements for product sizing and the pricing of upgrades

NA

6. Do you have any feedback on the proposed record-keeping requirements for space heating and cooling activity in relation to appropriate sizing of products? Do you consider the requirements to be practical and achievable? If not, why?

Smart User agrees with the requirements.

7. Do you have suggestions for alternative or additional forms of records that could be provided to evidence that products installed have been appropriately sized to meet the heating and cooling needs of the consumer having regard to the consumer's premises?

NA

8. Do you have any feedback on the proposed record-keeping requirements for the space heating and cooling activity in relation to the pricing of upgrades? Do you

consider the requirements to be practical and achievable? If not, why? Questions relating to replacement of existing gas heating ductwork issue

Smart User agrees with the requirements.

9. Do you have a position on whether installers should be required to replace existing gas ductwork when upgrading from a ducted gas heater to ducted RCAC under the VEU program?

It is not always possible to achieve replacement of existing ducts, especially in multi storey houses, which is why we strongly recommend an 'easy replacement' ducted RCAC system.

10. Are you familiar with these "easy replacement" ducted RCAC products that are being marketed as being suitable for connection to existing gas ductwork? Do you have views on Essential Services Commission Review of administrative requirements for water heating and space heating and cooling activities – Consultation Paper 25 whether such products should be able to be installed under the VEU program using existing gas ductwork?

Smart User supports the 'easy replacement' products, as not all household structures/layout supports the removal and replacement of existing ducts. We believe ducted AC to be the best one to one replacement from ducted gas systems, having that option for all energy consumers is the most ideal.