



4 December 2018

Mr Marcus Crudden  
Director, Water  
Essential Services Commission  
Level 37, 2 Lonsdale Street,  
MELBOURNE VIC 3000

By Email: [water@esc.vic.gov.au](mailto:water@esc.vic.gov.au)

Dear Marcus,

**RE: Response to Draft Guidance Paper – Western Water’s 2020 Water Price Review**

Western Water welcomes the opportunity to make a submission in response to the Essential Services Commission’s (ESC) draft guidance paper – Western Water’s 2020 water price review.

Western Water accepts the approach proposed within the guidance and agrees the suggested 3-year regulatory period supports the commitment of Western Water to address its financial challenges and adapt to the complexities arising from a dynamic environment.

Western Water looks forward to working closely with you and your staff during the 2020 Price review period.

As always, if you have any questions please feel free to contact our Manager, Regulation & Governance Vicki Pinder on 0403154923 or via email [vicki.pinder@westernwater.com.au](mailto:vicki.pinder@westernwater.com.au).

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Rob Murphy".

**Robert Murphy**  
**ACTING MANAGING DIRECTOR**

