## Victorian Default Offer 2025-26

Submission received via Engage Victoria on our request for comment

paper on Victorian Default Offer 2025-26
Submission prepared by:
Organisation:
-
Email
I have read and agree to the above submissions and privacy collection statement.
Yes
Please confirm which one of the following applies to your submission:
I agree to my submission (other than the information I have identified as confidential or commercially sensitive (if relevant)) being published, but please do not publish my name.
Date submitted:
16 December 2024
Do you support the Victorian Default Offer estimating retail operating costs separately for domestic and small-business customers? Please explain why.
Yes I do as domestic clients wouldn't use a much energy as a small business
What are your views on the appropriateness of the current retail operating margin and where should it sit within the feasible range?

## I think it's fine

Are there any other considerations we should have in determining a retail operating margin for an efficient electricity retailer?
Is there a better approach to estimating Victorian Energy Efficiency Certificate prices?
Does the removal of solar exports from the load profile better reflect an efficient retailer's load profile assumptions? Please explain why.
Do electricity retailers exclude solar exports from their load profile when buying future wholesale electricity contracts? Please provide details.
Are there any views you would like to share on the general approach we use to set our cost benchmarks?