

Unbooked taxi fare review 2020

Submission received through Engage Victoria

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From 30 June 2020, we began accepting submissions on our 2020 unbooked taxi fare review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided.

1. General comments on our draft decision paper

Taxis at ranks refusing fares

Taxis are supposed to be a form of public transport, but they habitually park at taxi ranks & then when you approach say they're not taking passengers. Isn't this illegal? Also if a driver actually lets you in, you suddenly notice the screen refers to an 'agreed fare', but you haven't been asked or agreed to anything. Then when you arrive a random exorbitant premium is added for paying by card. This encourages black economy behaviour. Taxis are basically unusable now.

2. Upload submission

No file specified