



Flo Energy
Australia Pty Ltd
ACN 664 209 330

PO Box 448
Flinders Lane Melbourne
Victoria 8009

hello@floenergy.com.au
floenergy.com.au

12 December 2024

Essential Services Commission Victoria
Wurundjeri Country
Level 8, 570 Bourke Street Melbourne 3000

Sent by email: licences@esc.vic.gov.au

Dear Colleagues,

Public submissions on Flo Energy Australia's Gas Retail Licence

Flo Energy Australia Pty Ltd thanks the Essential Services Commission of Victoria for the opportunity to review and acknowledge the public submissions received through Engage Victoria.

We appreciate the time and effort each respondent has taken to share their views regarding our gas retail licence application. We acknowledge that some respondents have expressed support for our entry into the Victorian gas retail market, citing expectations of enhanced competition and potentially lower prices. We are encouraged by these submissions and remain committed to providing Victorians with a new option for gas supply that is both competitively priced and reliable.

We also note that certain respondents have sought clearer assurances around our commitments to environmental responsibility, community benefit, and transparent compliance with all regulatory obligations. We respect these concerns and acknowledge that trust is earned through action. Should we be granted a licence, Flo Energy Australia is committed to maintaining a high standard of conduct, fully adhering to the established regulatory framework, and working in good faith to meet the expectations of Victorian consumers.

We are committed to meeting all obligations and maintaining strong relationships with regulators and consumers alike. We trust that the considerations expressed in the submissions will guide us as we move forward, should the licence be granted.

Kind regards



Mike Pucar
Managing Director

