# VEEC Assignment Form Template: Replacing a Gas or LPG Water Heater (Activities 3C and 3D) – Residential Premises

#### Version 1.6 – 18 February 2025

**Instructions for accredited persons (APs) on using this template**

You must complete a VEEC assignment form to record the assignment of rights for the certificates from the energy consumer to your organisation for an activity under the Victorian Energy Upgrades program.

In using this VEEC assignment form template, you will need to:

* include **all** of the information and fields as outlined in Sections 1, 2 and 3 below into your own document to ensure compliance with the legislation
* customise the form to add your company logo and contact details
* customise the form if you wish the form to accommodate more than one activity
* ensure that all content in the form is legible to the consumer (e.g. minimum font size of Arial 9 or equivalent).

**Do not** change the words or add additional items to the declaration (e.g. your own terms and conditions) – except when customising a form to accommodate more than one activity.

**Submitting your VEEC assignment form for approval**

As part of the accreditation application process, you must provide a copy of your form for review to the commission. We may also require that you submit your forms to us for approval where updates are made to the assignment form template (as required).

**Providing a copy of your VEEC assignment form to consumers**

You must provide a copy of the VEEC assignment form (or a document containing the same information) to consumers at the time of signing (written assignment) or within 10 business days (electronic assignment).

START OF TEMPLATE

**Section 1: Consumer rights information**

As the energy consumer, you own the rights to create certificates for energy saving activities undertaken at your premises under the Victorian Energy Upgrades program.One certificate represents one tonne of carbon dioxide equivalent (CO2-e) to be reduced by the activity.

You are able to assign your right to create certificates to an accredited provider under the Victorian Energy Upgrades program. In assigning your right, the accredited provider will be entitled to create and own the certificates for the activity undertaken at your premises. In return, the accredited provider should provide you with an identifiable benefit (e.g. price reduction on a product, or a cash-back arrangement).

You are responsible for ensuring you are satisfied with the terms of the assignment of certificates to **<insert name of accredited person>,** the accredited provider (as detailed below) prior to proceeding with the activity.

If you experience any issues with the outcome of this activity, you should contact **<insert name of accredited person>** to resolve the matter. For any outstanding issues, you can contact program staff members at the Essential Services Commission, the government body responsible for administering the program, by sending an email to [veu@esc.vic.gov.au](mailto:veu@esc.vic.gov.au).

## Section 2: Installation details and installer declaration

### Part A: Installation details

|  |
| --- |
| Installation details |
| Installation address: |
| Installation date: |

|  |
| --- |
| Electrician details |
| Name: |
| Company name: |
| Company address: |
| Phone number: |
| Electrician licence number: |

|  |
| --- |
| Licenced plumber details |
| Name: |
| Company name: |
| Company address: |
| Phone number: |
| Plumber licence number: |

|  |
| --- |
| Registered plumber details[[1]](#footnote-2) |
| Name: |
| Company name: |
| Company address: |
| Phone number: |
| Plumbing registration number: |

|  |
| --- |
| What activity type has been conducted? |
| 3C – Water heating – Heat pump replacing gas/ LPG |
| 3D – Water heating – Electric boosted solar replacing gas/LPG |

|  |  |
| --- | --- |
| Decommissioned product details | |
| Type of system being replaced |  Storage or  Instantaneous   Gas boosted solar with non-functioning components |
| Brand: | Model: |
| Size of tank being replaced (if storage) |  Less than 150 litres   150 to 225 litres   225 to 300 litres   More than 300 litres |

|  |
| --- |
| Please specify the method used to decommission the product: |
|  |

|  |  |
| --- | --- |
| Installed product details\* | |
| Brand: | Model: |
| Serial number(s): | System size: |
| Heat pump model number: | Tank model number: |
| Quantity: |  |

\* Information in table (as appropriate) to be recorded for each different product installed as part of this assignment of rights

|  |  |  |
| --- | --- | --- |
| Pre-installation and installation sizing details | | |
| Number of bedrooms in the premises: |  1-2  3  4 or more | |
| Do the product(s) installed match the recommended tank size listed in the Water Heating Consumer Fact Sheet? | | YesNo\* |
| \*If ‘no’, please provide the reason why the recommended tank size was not installed: | | |

|  |
| --- |
| Installation certificate details |
| Is a VBA Compliance Certificate required for the work undertaken? YesNo |
| Is a Certificate of Electrical Safety required for the work undertaken? YesNo |
| VBA Compliance Certificate number: |
| Certificate of Electrical Safety number: |

|  |
| --- |
| Form of benefit provided |
|  Upfront cash  Price reduction  Delayed cash  Other (please describe) |
| Amount of benefit provided for assignment of certificates: |

|  |
| --- |
| Co-payment details (includes product and labour/installation costs)[[2]](#footnote-3) |
| Price of installed product(s) including GST (before VEEC incentive): $ |
| Consumer payment for installed product(s) including GST[[3]](#footnote-4) (after VEEC incentive): $ |

### Part B: Declaration by installer

I declare that:

* I am registered or licensed to undertake the installation of the above product(s)
* I am registered or licensed to decommission the replaced product(s), or, the replaced product(s) have been decommissioned by an appropriately registered or licensed person
* the product(s) have been installed in a residential premises
* where applicable, the consumer has been informed that a VBA Compliance Certificate and/or Certificate of Electrical Safety is required for the work undertaken and will be provided a copy of the relevant certificate within five working days of installation
* the product(s) replaced as part of this installation were not installed for the purposes of being decommissioned as part of this installation
* the consumer has paid $200 or more (including GST) for each installed product
* I have provided the consumer with the VEU Water Heating Consumer Fact Sheet and have
  + provided them clear and accurate information on the suitability of the product(s) to be installed to meet their water heating needs.
  + advised them on whether the size of the product(s) to be installed is consistent with the size recommended in the fact sheet.
* I have provided the consumer with a copy of the warranty (with a minimum period of 5 years) for any heat pump water heater product(s) installed.[[4]](#footnote-5)
* where upgrade involves replacement of gas boosted solar water heater(s), I have assessed the heater and confirmed that:
  + the system was installed at least 5 years prior to the date of this upgrade
  + the heater’s solar heater exchanger and associated solar heating components are non-functional and are no longer covered by warranty
* the waste and/or debris generated from the activity, including the decommissioned product(s) (where it is practical and safe to remove the decommissioned product), will be removed from the consumer’s premises and will be disposed of in accordance with all applicable waste management requirements under the *Environment Protection Act 2017* and its regulations.
* the construction of the premises in which the activity was undertaken was not completed in the two-year period preceding the activity
* the installation meets all relevant laws, standards and building codes.
* the information supplied in this form is complete and accurate and I am aware that it is an offence to provide false or misleading information to the Essential Services Commission under the *Victorian Energy Efficiency Target Act 2007.*

|  |  |
| --- | --- |
| Installer signature: | Date: |

## Section 3: Agreement between installer and consumer on scope of decommissioning work as part of installation

As part of the installation of the new product(s), the installer will: (tick applicable box)

 disable, decommission and remove the replaced product(s) for disposal

 disable and decommission the replaced product(s) so that it cannot be used again, but the product will be left on site as it is not practical and safe for the product to be removed

As part of the installation of the new product(s), the installer will: (tick applicable box)

 undertake, or organise, the completion of all necessary building repair work as part of the installation

 undertake, or organise, the completion of some of the building repair work as part of the installation (list what work will be included and what will not be included)

 not be responsible for undertaking or organising any building repair work as part of the installation

### Part A: Declaration by installer

I declare that:

* I have informed the consumer of the scope of work required to decommission the old product(s) and install new product(s) and the consumer has agreed to above scope of work

|  |  |
| --- | --- |
| Installer signature: | Date: |

### Part B: Acknowledgement by consumer

I acknowledge that:

* the replaced product(s) will need to be decommissioned in a practical and safe manner so that it cannot be reused again
* I have been informed and agree to above scope of work being carried out by the installer as part of the decommissioning of the old product(s) and installing new product(s)

|  |  |
| --- | --- |
| Consumer signature: | Date: |

## Section 4: Consumer details and declaration

### Part A: Consumer details

|  |  |
| --- | --- |
| Consumer details | |
| Name: | |
| Phone number: | |
| Email address: | |
| Have you received a VBA Compliance Certificate for the work?  Yes  No | |
| Have you received a Certificate of Electrical Safety for the work?  Yes  No | |
| I have been informed that a VBA Compliance Certificate and/or Certificate of Electrical Safety is required for the work undertaken and that I will be provided a copy of the relevant certificate: |  Yes  No |
| I have been provided with the VEU Water Heating Consumer Fact Sheet and have been provided clear information to assist me in choosing the appropriately sized hot water system for my water heating needs |  Yes  No |
| I have been informed whether the size of the installed product is consistent with the size recommended in the VEU Water Heating Consumer Fact Sheet |  Yes  No |

### Part B: Declaration by consumer

I declare that:

* I am the energy consumer of the residence at the above installation address
* to the best of my knowledge, the information provided by the installer in Part A, Section 2 is correct and complete
* the product(s) replaced as part of this installation was not installed for the purposes of being decommissioned as part of this installation
* the waste and/or debris generated for this activity, including the decommissioned product (where it is practical and safe to remove the decommissioned product), have been removed from the premises
* I understand that by signing this form I am assigning the right to create certificates for the installation to **<name of accredited person>**
* I have received an identifiable benefit from **<name of accredited person>** in exchange for assigning my rights to create the certificates for the above installation
* the Essential Services Commission has the right to inspect the installation with reasonable notice
* I understand that information on this form will be disclosed to the Essential Services Commission for the purpose of creating certificates under the *Victorian Energy Efficiency Target Act 2007* and for related verification, audit and program monitoring purposes
* I understand that the Essential Services Commission may use the details provided on this form to issue commission correspondence.
* the information supplied in this form is complete and accurate and I am aware that it is an offence to provide false or misleading information to the Essential Services Commission under the Victorian Energy Efficiency Target Act 2007.

|  |  |
| --- | --- |
| Consumer signature: | Date: |

END OF TEMPLATE

1. These fields are only required to be included/completed if installer undertaking the upgrade and signing this form is a registered plumber (not a licensed plumber) [↑](#footnote-ref-2)
2. This information is not required to be recorded on the VEEC assignment form if recorded in the invoice for the activity. [↑](#footnote-ref-3)
3. Minimum amount of $200 (including GST) must be paid by the consumer per installed product. [↑](#footnote-ref-4)
4. This declaration is only required to be made by the installer from 31 March 2025. [↑](#footnote-ref-5)