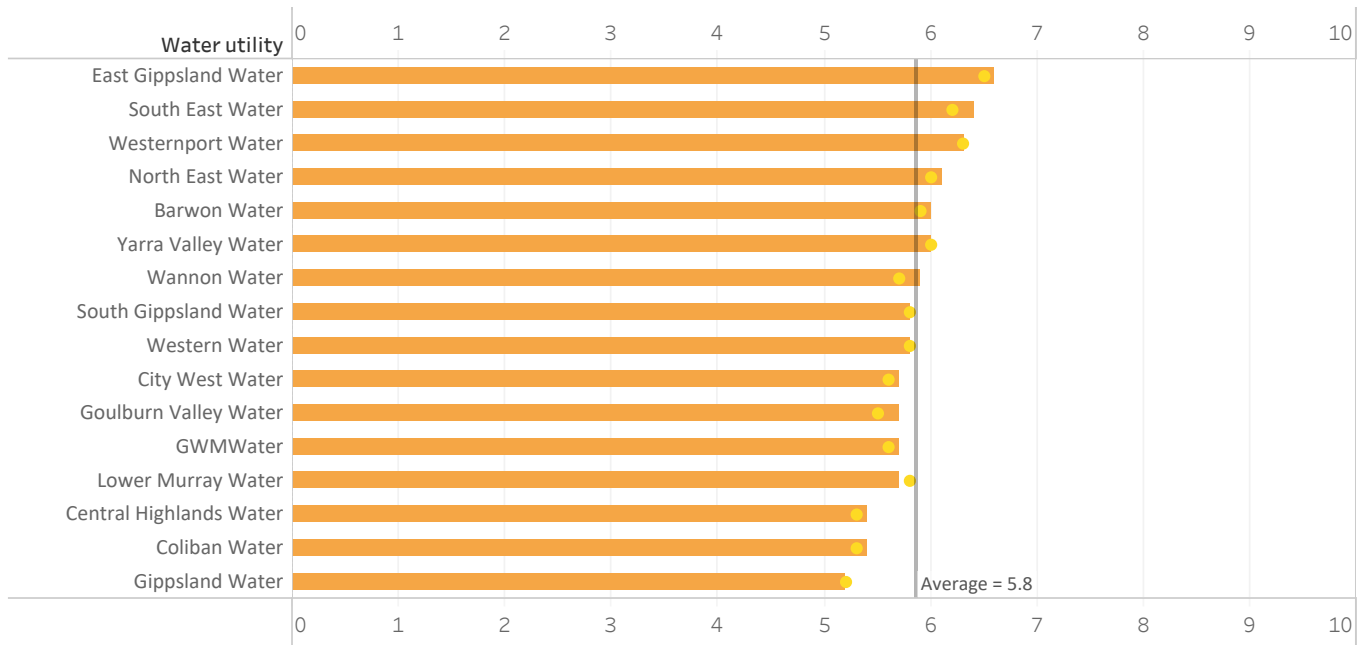


Customers rate their water business

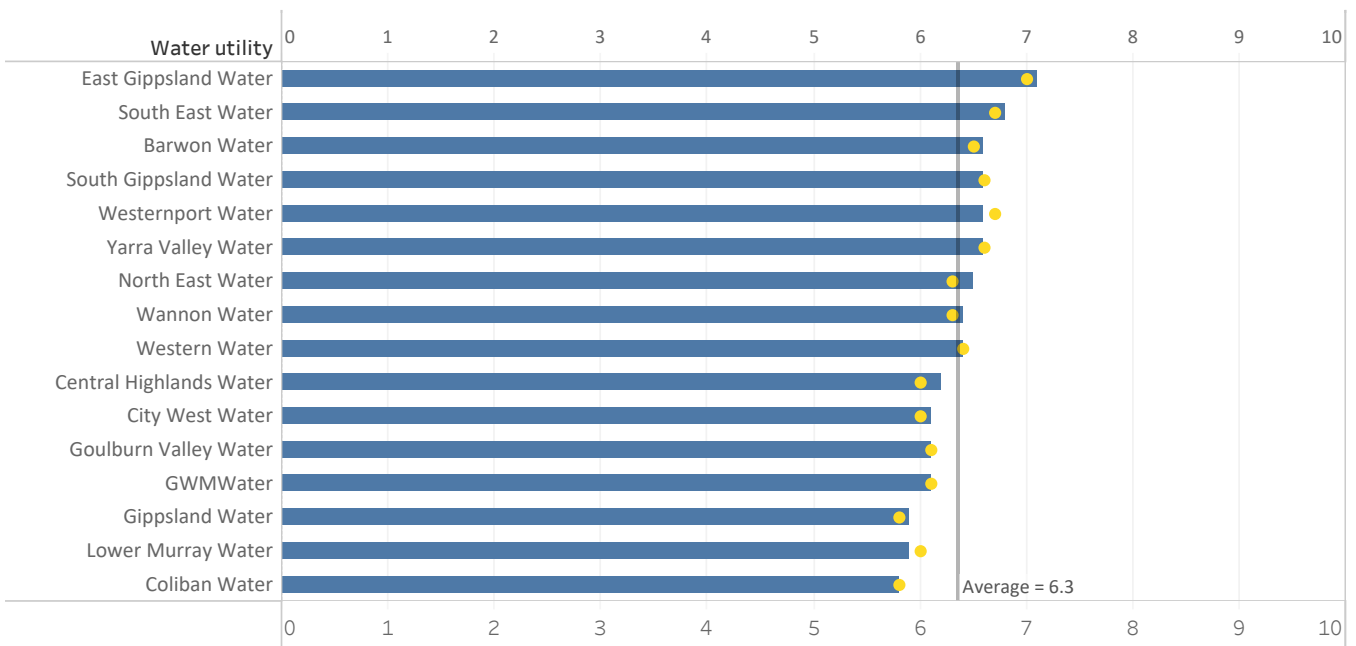
January 2019 to November 2019

Value for money (score out of 10)



The yellow dots show September 2018 to August 2019 results. The bars show January 2019 to November 2019 results.

Reputation in the community (score out of 10)

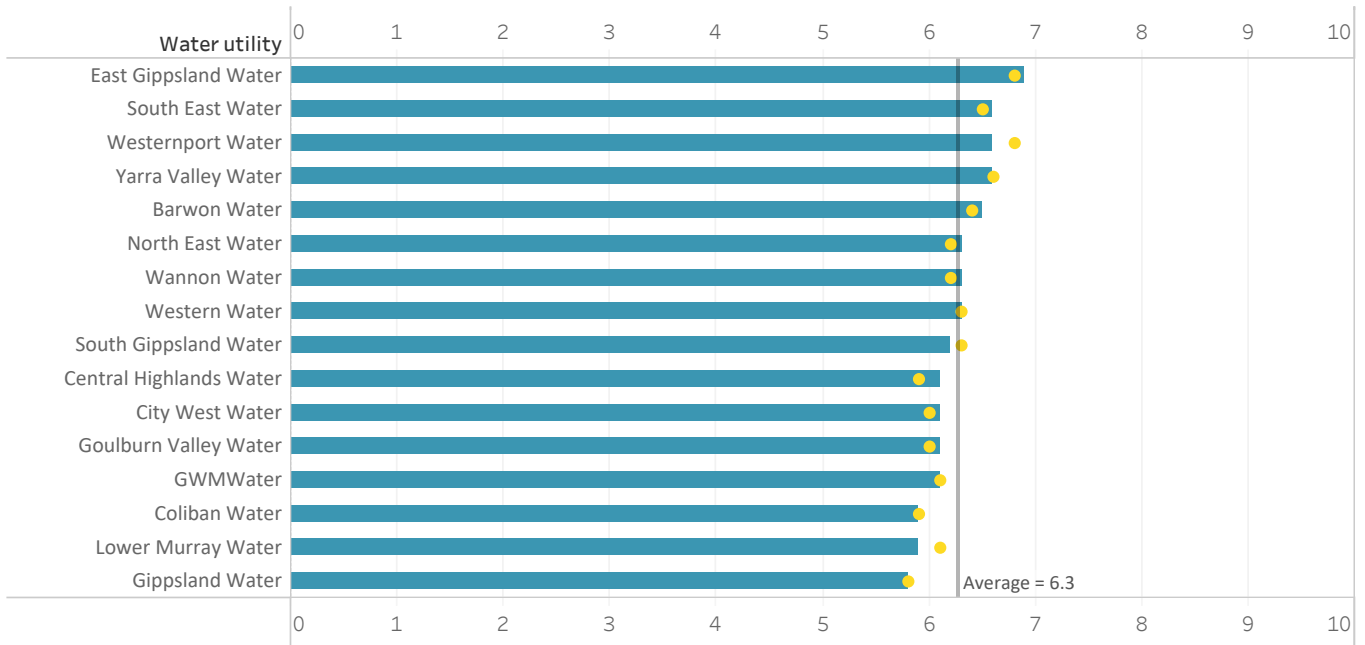


Customers rate their water business

January 2019 to November 2019

Level of trust

(score out of 10)



The yellow dots show September 2018 to August 2019 results. The bars show January 2019 to November 2019 results.

Overall satisfaction

(score out of 10)

