

Greenfield Connections

Performance & consultation report

Q2 2024



1. Actions

Actions from last meeting

Actions				
#	Who	Description	Date due	Status
3.3	SR	Explore harmonization of kiosk placements	30/06/2024	WiP

2. Performance

Quarter 2 2024

Q2 2024 Performance | CitiPower/Powercor

Summary

- Performance across all areas in CitiPower and Powercor remains strong against targets although minor slippage with timeframes in Q2 compared to Q1 is apparent in some categories.
- Masterplan and design review has remained steady in Q2 compared to the full year metric for 2024 and continues to trend positively with both metrics measuring better than target.
- As built review has also been consistent in 2024 and has finished favourably against target YTD, with 76% completed within 5 days in Q2, although trending less favourably in Q3.
- Field audit timeframes remain a positive with 87% completed within 6 business days YTD. Audits have been completed in an average of 5.1 business days YTD
- Processing and issuing of the certificate of practical completion is slightly below target YTD but above target for Q3 at 91% (to mid-August)
- Tie in timeframes have also been consistent and started to improve as we move through 2024 with average timeframes of 49 average business days in Q1 dropping to 38 days in Q2 and 43 days in Q3.

Q2 2024 Performance | CitiPower/Powercor

Process step	Measure	Target	YTD 2024	Q1 2024	Q2 2024	Trend	Q3 2024 (to mid Aug)
Masterplan review ¹	% reviewed within timeframe	80% / 10 days	Average 5 days 90% within 10 days (208 completed)	Average 3 days 99% within 10 days (90 completed)	Average 6 days 81% within 10 days (93 completed)	↑	Average 5 days 92% within 10 days (25 completed)
Design review ¹	Average business days	16 days	Average 9.8 days (522 completed)	Average 8.2 days (222 completed)	Average 11.4 days (199 completed)	↑	Average 10.3 days (101 completed)
'As built' plan review	% reviewed within timeframe	70% / 5 days	70% within 5 days (746 completed)	75% within 5 days (262 completed)	76% within 5 days (307 completed)	↑	50% within 5 days (166 completed)
	Average business days	8 days	Average 4.2 days	Average 3.6 days	Average 3.6 days	↑	Average 6.2 days
Final audit ¹	% completed within timeframe	70% / 6 days ²	87% within 6 days	89% within 6 days	82% within 6 days	↑	86% within 6 days
Certificate of practical completion	% issued within timeframe	90% / 5 days	86% within 5 days (313 completed)	85% within 5 days (121 completed)	86% within 5 days (148 completed)	→	91% within 5 days (44 completed)
Time to 'tie in'	Average business days to tie in	20 days	44.3 days	49.3 days	38.1 days	→	43.4 days
	% tied in within timeframe	>95% agreed date	97%	98%	98%	↑	97%

1. Measures form part of ministerial order reported twice yearly
 2. Ministerial order requires of 70% within 8 business days, internal target is 70% within 6 days

Q2 2024 Performance | United Energy

Summary

- Performance across all areas in UE are at 100% with, 5 URD projects received YTD in Q2 2024, all metrics are currently meeting target.

Q2 2024 Performance | United Energy

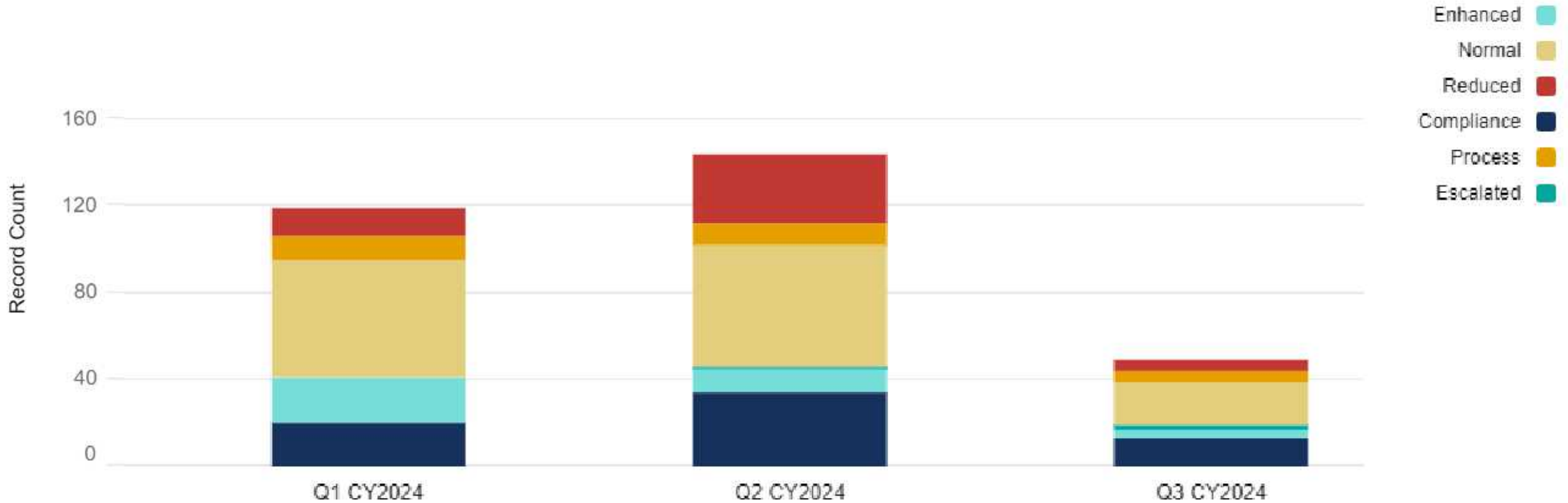
Process step	Measure	Target	Q1 2024	Q2 2024	Status
Offer issued	% completed within time frame	20 days	Not applicable ²	100% (5 URD offers in Q2 2024 – issued in 17 days)	
Masterplan review ¹	% completed within time frame	10 days	Not Applicable ²	Not applicable ¹	
Design review ¹	% completed within time frame	20 days	Not applicable ²	100% (2 URD design reviews in Q2 2024 – reviewed at average 15 days)	
Authority to construct	% completed within time frame	10 days	100% (2 ACC issued in Q1 2024 at average 1.2 days)	100% (1 ACC issued in Q2 2024 at average 2 days)	
Authority to commission ¹	% completed within time frame	10 days	100% (1 ACC issued in Q1 2021 at average 1.2 days)	100% (1 ACC issued in Q2 2024 at average 2 days)	

1. Measures form part of ministerial order reported twice yearly
2. Zero applications received

2a. VPN audit breakdown by type

Sam Reidy

VPN Audit breakdown | Volumes YTD/Q2 2024



We performed ~30% more audits in Q2 vs Q1

Other business | Next meeting

1. [Next meeting]
 - To be conducted via circular ~November 2024

Appendix

Meeting minutes | Q1 2024 (May 2024)

Report via circular – no minutes recorded

No correspondence received from committee members